Menu Map for EZ Phone (814) 825-2436

If you know the menu selection you wish to enter, you may interrupt prompts at any time.

- Enter dates as 6-digit numbers. Example: July 4, 2012, enter as 0 7 0 4 1 2
- Enter dollar amounts without decimals. Example: \$75.00, enter as 7 5 0 0
- 1. Enter your main account number followed by # Example: 123456, enter as 1 2 3 4 5 6 #. Account numbers range from 1–10 digits in length. Please disregard all preceding zeros within account numbers.
- 2. The system will ask you to enter your current 4-digit Personal Identification Number (PIN). For first time callers, it will ask you to enter the last four digits of your Social Security number followed by the #. Then the system will prompt you to set a PIN followed by the pound sign#.
- 3. Enter your desired menu selection outlined on the list at right and follow the prompts.

Main Menu

- 1. Account Inquiry
- 2. Funds Transfer between accounts
- 3. Change Pin
- 8. Previous menu
- 9. Repeat
- o. Speak with member services

Checking Account Selection

- 1. Balance
- 2. Withdrawals
- 3. Deposits
- 4. ATM transactions
- 5. Specific Inquiry
 - 1. Check #
 - 2. Amount
 - 3. Date
- 6. Interest
- 7. Transfer funds
- 8. Previous
- 9. Repeat menu

Savings Account Selection

- 1. Balance
- 2. Withdrawals
- 3. Deposits
- 4. ATM Transactions

Savings Account Selection (cont.)

- 5. Specific Inquiry
 - 1. Amount
 - 2. Date
- 6. Interest
- 8. Previous
- 9. Repeat menu

CD Menu

- 1. Balance
- 2. Last dividend Paid
- 3. Maturity date
- 4. Dividend
- 8. Previous menu
- 9. Repeat menu
- o. Member service

Loan Menu

- 1. Balance
- 2. Payoff Information
- 3. Last Payment Date
- 4. Payment Information
- 5. Interest
- 8. Previous menu
- 9. Repeat menu
- o. Member services

